



SafeAndSound Coalition <safeandsoundcoalition@gmail.com>

Fwd: **EXTERNAL Re:**

Mon, Feb 23 at 2:24 PM

To: <safeandsoundcoalition@gmail.com>

----- Forwarded message -----

From: **Tina Hardy** <thardy@southaven.org>

Date: Mon, Feb 23, 2026 at 14:12

Subject: RE: **EXTERNAL** Re:

To:

We bill a month behind. The first bills usually either a small amount of days or longer than 30 days, the future the bill days will be around 30 days before billing. This one only had 12 days so we could get the account started billing since there was already usage and an account had not been set up for that account .

For the most part you can expect a 30 day billing cycle, but it will always be like a month behind.

There are three different accounts for this one address..

00014274-

00014275 –

00700460-

I hope this helps clear things up.

TINA HARDY

City of Southaven

Utilities Department

BILLING MANAGER

8710 Northwest Dr. | Southaven, MS 38671

Direct Line – 662-996-1254

Office 662-393-7353

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thardy@southaven.org

www.southaven.com

city seal-color HIGH RES



"Top of Mississippi"

From:

Sent: Monday, February 23, 2026 1:28 PM

To: Tina Hardy <thardy@southaven.org>

Subject: **EXTERNAL** Re:

Hello,

The address is [2875 Stanton Rd.](#) I've viewed bills for the same site a few months ago which list the account number as 00700460, and the service address as "2875 Stanton - Power Plant." The document that I received recently for the same site lists the account number as 00014274, and the service address simply as "2875 Stanton." Additionally, this newest document only has a billing period of 12 days from 11/25 to 12/07, and a due date of 2/2/26, which further confused me.

I appreciate your help with this matter.

Regards,

On Mon, Feb 23, 2026 at 12:50 Tina Hardy <thardy@southaven.org> wrote:

What is the service address for the Public record question below?